

Wilson Parking

Significant payroll savings with BioWeb from BRS



The Company

Wilson Parking is Australia's largest parking operator, delivering comprehensive car park management and operational services. For over 40 years Wilson Parking has been acknowledged as the market leader improving both customer service to patrons and profitability to owners.

The Problem

Wilson Parking NSW manages a large number of car parks in Sydney and country locations in NSW. The problem of managing time and attendance detail and roster compliance needed to be addressed. BioScans & BioWeb from BRS was the solution chosen by Wilson Parking. Another issue that also needed to be resolved was the large number of manual timesheets that required collection, authorisation, manual interpretation and then manually keyed into Payroll for processing.

The Solution

Wilson Parking NSW implemented the BioWeb Workforce Management Solution at their Head Office and each car park had a BioScan Unit installed to capture the starting and stopping times of the staff.

BioWeb was configured with Wilson Parking's business rules to interpret the complex employment conditions of the Full Time and Casual staff. At the end of each pay period the interpreted results are output to a file which is in turn uploaded into Wilson's payroll system for processing. The payroll interface eliminated the need to manually key the interpreted information into the Payroll.

The Benefits

NSW Operations Manager, Sebastian Herberstein said

*"The introduction of BioWeb from BRS across our 35 + Car Parks has realised a **saving of up to 4% of our Payroll costs** and increased efficiencies in Payroll processing procedures."*



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